

Useful Telephone Numbers

WCC	04-228 0342
PPW	04-398 8340
Jabatan Bantuan Guaman	04-210 9100
Pusat Bantuan Guaman	04-261 7451

POLICE DEPARTMENTS

• Pulau Pinang (Ibu Pejabat)	04-222 1522
• Timur Laut	04-218 1822
• Barat Daya	04-866 2222
• Seberang Perai Utara	04-576 2222
• Seberang Perai Tengah	04-538 2222
• Seberang Perai Selatan	04-585 8222

POLICE STATIONS

• Dato' Keramat	04-227 1422
• Jalan Patani	04-218 1844
• Kampung Baru	04-828 8522
• Pulau Tikus	04-228 0422
• Air Itam	04-826 8522
• Bandar Baru	04-828 4522
• Bukit Bendera	04-829 9422
• Batu Feringghi	04-881 1434
• Tanjung Tokong	04-890 3444
• Sungai Nibong	04-643 0222
• Jelutong	04-282 5922

HOSPITAL

EMERGENCY AND TRAUMA UNIT

• Hospital Pulau Pinang	04-222 5333
• Hospital Seberang Jaya	04-382 7333
• Hospital Balik Pulau	04-866 9333
• Hospital Bukit Mertajam	04-549 7333
• Hospital Sungai Bakap	04-582 4333

WELFARE OFFICES

WELFARE DEPARTMENT

• KOMTAR	04-650 5258
• Timur Laut	04-226 4531
• Balik Pulau	04-866 8442
• Bukit Mertajam	04-538 2584
• Butterworth	04-575 8715
• Jawi / Nibong Tebal	04-582 1798

**WCC is
here to help**



**Giving you and
your children a
safe place to stay**

**Providing counselling
and legal advice**

**Assisting you to
get an IPO**

**Services are Free
and Confidential!**



241, Jalan Burma, 10350 Pulau Pinang.
Tel: 04-228 0342 / 011-3108 4001
04-398 8340 / 016-439 0698
E-mail: wcc@wccpenang.org
Website: www.wccpenang.org

Sponsor



MMK Women, Family
and Community Development

DOMESTIC VIOLENCE ACT

**YOUR
RIGHT
TO
SAFETY**

No One Deserves To Be Abused

Women's Centre for Change (WCC)
241, Jalan Burma, 10350 Pulau Pinang
Tel: 04-228 0342
011-3108 4001
E-mail: wcc@wccpenang.org
Website: www.wccpenang.org

Pusat Perkhidmatan Wanita (PPW)
13, Lorong Sutera 6, Taman Sutera,
13700 Seberang Jaya, Penang.
Te: 04-398 8340 / 016-439 0698
E-mail: ppw@wccpenang.org

What is domestic violence?

Domestic violence is abuse committed against you by someone in your family. Domestic violence includes slapping, kicking, choking, hitting your head against the wall, forced sex or sexual acts, threatening to hurt you, and making you feel small, stupid or worthless.

Domestic violence is common. It is often committed by men against women and children, but can happen to anyone. An abuser who commits domestic violence is trying to control the victim.
No one deserves to be abused. Domestic violence is wrong.

What is the Domestic Violence Act (DVA)?

The DVA is a set of laws passed in 1994. The DVA recognizes that domestic violence is a serious societal problem that must be stopped. **It is not a private family matter.**

The DVA protects immediate family members, including spouses, ex-spouses, children (including adopted children), adults with mental or physical disabilities, and any other person considered part of the family. The DVA applies to everyone, including Muslims.

What type of violence does the DVA cover?

Domestic violence comes in many forms including acts that cause physical, psychological, emotional violence, confine you, or force you to do something against your will.

How Can the DVA Help You?

You can make a complaint about the domestic violence. If you do not feel safe at home, you and your children can seek shelter at WCC. If you need to collect your things, a police officer can go with you to your home.

You can apply to the court for help. The court can give you an Interim Protection Order (IPO) which protects you from further violence. If you are taking care of someone who is being abused (like a child or a disabled person), you can apply for an IPO for them. If the offender violates the IPO, he can be punished by the court.

How to Get an IPO?

MEDICAL

If you are injured, get help at the Emergency and Trauma Unit at a government hospital. Ask for your medical report number.

POLICE

Go to any police station and make a report of the domestic violence. Ask for the police report number. Get a copy of the police report right away.

If you and your children's lives are in danger, tell the police you need an IPO. The police will help you apply for an IPO and refer you to the welfare office. An investigating officer (I.O.) will then be assigned to follow-up your case. Ask for I.O.'s name and handphone no.

WELFARE

You need to get the IPO Request Letter from the police, and go to the welfare office. The welfare officer will assist to obtain IPO through the court. If you fear that the offender is likely to hurt you again, ask the welfare officer to add a power of arrest to the IPO.

COURT

The welfare officer will meet you at to the magistrate court where the IPO order can be issued.

The court may ask you about the domestic violence. The court will give you an IPO if it thinks you need protection. Report any violation of the IPO to the police and welfare office at once. The offender may be punished for breaching the order.

What happens next?

An IPO lasts until investigations are over. Once the investigation ends, the IPO expires.

If the offender is charged with the crime, your IO and the welfare officer can assist you to apply for a Protection Order (PO). A PO can give you even more protection than the IPO because the court can attach other orders to it. For example, a PO can give you the right to live in your home without the offender, order the offender to stay away from your house, workplace or school, and order the offender not to talk or disturb you.

The court may also compensate you for money you lost due to the domestic violence. The court can order the offender or you to go for counseling.